Inviting Applications For

Deputy Chief of Operations

TIMBER MESA
FIRE AND MEDICAL DISTRICT
A GREAT OPPORTUNITY

The Timber Mesa Fire and Medical District, located in the beautiful White Mountains in east central Arizona, is seeking a dynamic and progressive leader to become the Deputy Chief of Operations. TMFMD is in the pursuit of an experienced and knowledgeable Chief officer to provide an exemplary level of Fire and Emergency Medical services. If you would like to be a part of a leadership team working to create a culture of excellence and professionalism in a newer organization, and you have a proven track record in effectively managing both people and projects, we invite you to apply.

TIMBER MESA FIRE AND MEDICAL DISTRICT

The Timber Mesa Fire and Medical District (TMFMD) was formed in 2014 as the successful result of collaborative efforts and merger of the Lakeside, Show Low, and Linden Fire Districts. Those three Districts each had between 50 and 60 years of public service history within their respective communities; their history began with the hard work of dedicated volunteers, working with little resources and more determination than experience. These first members of the three districts laid the foundations for what was ultimately to come.

Milestones were reached, full-time personnel were hired as the needs of the communities increased, and services were expanded to include all areas of fire, emergency medical and ambulance services.

Eventually it was determined that by combining the efforts and resources of the three districts, the TMFMD could more effectively provide risk management, medical and fire suppression services to the communities in the White Mountains. Today, the organization provides all hazards response to the District and its citizens. These professional full-time fire and medical services include state-of-the-art Advanced Life Support (ALS) and transportation services. Beyond traditional services, the TMFMD is progressing rapidly toward an integrated risk management model. This model will change the fire service as we know it as we adjust our posture from a predominantly reactive force to a more proactive community risk reduction model.

The District provides a high level of emergency and customer services. We have a staff consisting of five administrative members, five logistical support personnel, three training staff and 61 full-time fire suppression personnel. We also have 15 part-time reserve firefighters and a cadre of volunteer fire inspectors. We maintain cooperative agreements with area partners to provide a higher level of service for the community. We have developed alternative revenue sources including ambulance transportation, wildland fire response and a robust fleet services division that have reduced the burden on the primary revenue source and helped provide this higher level of service.

Covering 205 square miles with an ambulance transport service area of 40 square miles, the department has grown to serve 29,500 full time residents and a seasonal population of 50,000. Operating out of four fully staffed fire stations and five unstaffed stations, the department provides fire protection and emergency medical services, inter-facility ambulance transport, hazardous materials response, technical rescue, public education and fire prevention. Deploying daily staffing of 20 Fire/EMS personnel, TMFMD responds to approximately 4000 calls per year.

With an operating budget of $8.3M, the department is financed by property taxes assessed within the District, as well as ambulance transport and wildland response revenues, Fire District Assistance Tax, and other various contract service fees.

MISSION

The Timber Mesa Fire and Medical District is a public service organization dedicated to proactive efforts to reduce risks in the communities of the White Mountains and protect our customers’ lives and property.
Recognized by the State of Arizona as a special taxing district, the Timber Mesa Fire and Medical District is governed by a 5-person Board of Directors elected by the public; the Fire Board has authority over the Fire Chief. One of two Deputy Chiefs, the position of Deputy Chief of Operations will report directly to the Fire Chief, with direct supervision of the three shift Battalion Chiefs, a Training Battalion Chief, and the Medical Services Supervisor, along with indirect supervision of all operations personnel.

2015 - 17 STRATEGIC GOALS

In pursuit of meeting our mission, the TMFMD worked collaboratively to develop a strategic plan designed to identify achievements, values, goals and objectives. The following goals were set for the coming years:

- Strengthening Partnerships and Agreements.
- Employee Relations and Retention.
- Providing and Maintaining Adequate Staffing and Service Levels.
- Expand and Improve Medical Services.
- Providing Training to Meet the Needs of the Organization and the Community.
- Providing and Maintaining Facilities Adequate for the Organization, Services and the Community.

- Develop and Implement an Apparatus and Vehicle Replacement Program to meet the needs of the Services and the organization.
- Developing the Code Enforcement Program to Meet the Needs of the Community and provide for Improved Life Safety.
- Maintaining and Improving the Community Risk Reduction Program to Ensure a Safer Community.

ALL ABOUT THE AREA

TMFMD serves residents and visitors of the communities of Show Low, Lakeside and Linden, who are able to enjoy the mild four seasons. At an elevation of 6400', the area has an average annual high temperature of 67 and an average annual low temperature of 39, with average annual rainfall of 16 inches and average annual snowfall of 22 inches. Sitting on the beautiful Ponderosa pines, the area boasts more than 50 alpine lakes and 800 miles of cold, crystal clear rivers and springs. The wildflowers, elk, alpine forests, lakes and rivers provide a stunning backdrop to the little towns where festivals and outdoor activities are right outside one's backdoor.

Outdoor summer/fall recreational activities include boating, fishing, golfing, hiking, motorized trail riding and biking, while outdoor winter recreational activities include hunting, ice-fishing, sledding, tobogganing, cross-country skiing and downhill skiing and snowboarding. The splendor of the four seasons allows for everyone to enjoy the beautiful outdoors!

VALUES

PEOPLE
INTEGRITY and TRUST
PROFESSIONALISM
CUSTOMER SERVICE
FISCAL RESPONSIBILITY
TEAMWORK
INNOVATION
LEADERSHIP

CANDIDATE PROFILE

The ideal candidate for the position of Deputy Chief of Operations shall have demonstrated abilities as a proactive leader, a strong communicator, and a highly engaged officer with strong and ethical decision making abilities. He/she will be focused on high standards of customer service and operational effectiveness and efficiency, and will embrace developing and maintaining relationships both within the organization and within the community. Additionally, the ideal candidate will exhibit integrity, loyalty, commitment to lifelong learning, courage in his/her convictions, and a passion for the fire service.
**Education and Experience Requirements:**

- A Bachelor’s degree from an accredited university or college in Fire Science, Business Administration, Public Administration, or other related field.
- 10 years of Fire/EMS experience, with at least 5 years as a Chief officer.
- Arizona Firefighter I and II certification or NFPA equivalent
- Arizona Emergency Medical Technician or National Registry Emergency Medical Technician certification

**COMPENSATION AND BENEFITS**

TMFMD is committed to providing a competitive total compensation and benefits package for this position.

**Hiring Salary Range:**

$85,550 - $96,287

Benefits offered include health/dental/insurance, Arizona Public Safety Personnel Retirement System (PSPRS), PTO, 11 paid holidays, life insurance, cancer insurance, AD&D insurance, uniform allowance, employee assistance and educational assistance.

**APPLICATION PROCEDURE**

Interested applicants shall submit a cover letter, resume, completed application form, and the completed supplemental questionnaire to:

Brenda Tranchina  
Human Resource Strategies  
419 W. Dream Weaver Drive  
Tucson, AZ 85737  
520-297-9351

Applications will not be accepted electronically; the completed application packet must be mailed to the above address. Questions may be directed either by phone or email to brendahrs@aol.com

Completed application packets must be received no later than January 29, 2016. Following the closing date, all application packets will be reviewed based upon the qualifications and criteria outlined in this information packet. Those candidates that the department determines to be best qualified will be invited to participate in a two to three day assessment center to be held in early March 2016.

The successful candidate shall be subject to a complete background investigation, along with pre-employment physical examination, drug screening, fingerprinting, and criminal and motor vehicle background check.

**VISION**

We strive to provide superior fire and medical services by empowering our employees to be proactive risk managers and leaders who are committed to improved and effective community service.
GENERAL SUMMARY:
Engages in all aspects of community risk reduction including ensuring overall operational readiness of the District at all
times. May have direct responsibility for controlling, coordinating and supervising line operations, station activity, fleet,
facilities, logistics, and/or community risk management. Administers and implements District standards and policies.
Interacts with community and governmental agencies. Fosters and initiates high standards of performance, training,
and morale of subordinates.

SUPERVISION RECEIVED:
Works under the general guidance and direction of the Fire Chief.

SUPERVISORY RESPONSIBILITIES:
Provides direct and indirect supervision of individuals within assigned areas. Carries out supervisory responsibilities
in accordance with the organization’s policies and applicable laws. Supervisory responsibilities include participating in
interviewing and hiring, training employees; planning, assigning, and directing work; appraising performance; rewarding
and coaching employees; addressing complaints and resolving problems.

ESSENTIAL DUTIES AND RESPONSIBILITIES:
The Deputy Chief may be assigned to perform any of the following duties:
• Functions as Senior Operational Officer and as a member of the Executive Management Team.
• Serves as Duty Chief, as assigned.
• As directed in the absence of the Fire Chief, assumes responsibility for District wide activities and personnel.
• Monitors District activities and personnel to ensure conduct and performance is in adherence of TMFMD standards,
policies and procedures.
• Assists the Fire Chief in developing and administering the budget for assigned areas of responsibility; may also
assist in overall District budget.
• Participates with the executive management team in strategic and tactical planning to assure the most efficient
development and utilization of District resources.
• Oversees and/or participates in the development and implementation of training policies and procedures to assure
performance standards and quality assurance.
• Participates as part of the management team in review and recommendation for development of operational
practices.
• Maintains competency in current operational procedures and keeps abreast of current trends in modern fire
service management.
• Ensures District staffing levels and all assigned personnel, apparatus, and equipment are ready for duty at all times.
• Supervises assigned personnel and ensures that all duties are carried out in a safe and timely manner.
• Coordinates, monitors and manages daily emergency response and performance of operational units.
• Analyzes information, statistics, and reports on District activities to determine fleet readiness, facility status,
and resource availability; evaluates existing programs relating to meeting District goals.
• Inspects and monitors emergency apparatus, equipment and facilities to determine compliance with safety
standards and operational procedures and to ensure that proper care and attention is given to District property.
• Monitors all equipment and supply inventories and determines necessity for purchasing in these areas.
• Maintains equipment as effectively as possible within the parameters of operational budget.
• Monitors all equipment and supply inventories and determines necessity for operational budget.
• Monitors training and development and continuing education of fleet support personnel to maintain adequate
certification levels as required by applicable laws and/or District guidelines.
• Manages staff involved in plan review services, fire investigations, public education, field inspections, public
information, and code enforcement.
• Provides oversight of fire protection plan reviews for new construction; inspection of existing properties for code compliance; development of codes, ordinances, interpretations, and regulations.
• Provides oversight of all public education and information services.
• Responds to emergencies as needed, and assumes command when appropriate, using established incident command procedures (nims).
• Ensures appropriate response in accordance with pre-established interagency automatic and mutual aid agreements.
• Assists in assuring that necessary safety procedures are in place and followed by personnel.
• Assists the Fire Chief and other members of staff in review and update of District policies and procedures.
• Oversees major projects on behalf of the Fire Chief as requested.
• Reviews materials for compliance with TMFMD policies, state, federal laws and regulations.
• Prepares reports accurately and in a timely manner, including but not limited to management reports, training reports, supply requisitions, etc.
• Conducts, attends, and interacts in meetings with employees, other public agencies and members of the public.
• Meets with elected or appointed officials, other fire/EMS officials, community and business representatives, and the public on any aspect of TMFMD activities.
• Serves as a member of various committees as assigned and represents the District at meetings or on various external committees.
• Maintains required certifications in fire and emergency medicine.
• Maintains positive working relationships with District employees and members of the public.

MINIMUM QUALIFICATIONS:
• Bachelors degree in fire science, public or business administration or other related field, plus ten years of fire/emergency medical experience, including five years as a Chief officer.
• Valid arizona driver’s license
• Arizona firefighter I and II Certification or NFPA equivalent
• Arizona emergency medical technician or national registry emergency medical technician certification
• Successful completion of the Battalion Chief Position Qualification Workbook
• Speak, read, and write the English language
• Meet TMFMD physical standards
• Meet insurability requirements of the District's insurance carrier
• Meet residency requirements as set forth by policy, unless granted exception by the Fire Chief.

KNOWLEDGE, SKILLS, AND ABILITIES:
Extensive knowledge of...
• The management of fire and emergency medical service operations and personnel
• Practices, regulations, methods, and equipment used in command, fire suppression, and EMS according to NFPA, local, state and federal standards

Thorough knowledge of...
• Fire behavior and characteristics
• Fire suppression techniques, practices and standards and fire suppression equipment
• EMS techniques, practices and standards
• Firefighting, rescue and emergency medical techniques, practices and standards
• Fire service training techniques, drills, and testing
• TMFMD operations, policies and procedures, goals, and standards
• All District vehicle and equipment capabilities and vehicle and power tool mechanics and operations

Working knowledge of...
• All District vehicle and equipment capabilities and vehicle and power tool mechanics and operations
• Management principles involved in Fire District administration
• Budgeting and financial reporting
• Human resource management

**Ability to…**
• Provide general leadership to District personnel
• Lead, motivate, and train personnel
• Prepare and maintain accurate, concise, and orderly reports and records
• Effectively supervise individuals
• Effectively communicate, both verbally and in writing
• Follow verbal and written instructions
• Analyze situations quickly and correctly and make sound decisions in managing emergency situations
• Handle the arduous physical requirements of the job under stressful and adverse conditions
• Appropriately handle sensitive and/or confidential information
• Plan, assign, and direct the work of subordinates in emergency conditions and routine work
• Identify problems and make recommendations for change/improvement
• Research and evaluate programs to meet operational training needs
• Analyze data, create plans, and develop budgets
• Act as liaison and foster positive community and governmental interactions
• Work effectively as part of the management team.

**PHYSICAL DEMANDS:**
The physical demands described are representative of those that must be met by all personnel to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with qualifying disabilities to perform the essential functions.

The position requires the individual to meet NFPA and OSHA standards for the wearing of self-contained breathing apparatus. While performing the duties of this job, the individual is frequently required to stand, sit, walk, talk, hear, use hands to finger, handle or operate objects, tools or controls, and reach with hands and arms. The individual is frequently required to climb or balance, stoop, kneel, crouch, crawl, and smell. The individual must be able to frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 150 pounds. Specific vision abilities required by this job include close, distance, color, and peripheral vision, depth perception, and the ability to adjust focus.

**WORK ENVIRONMENT:**
The work environment characteristics described here are representative of those personnel encounter while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Work is primarily performed in an office, vehicle or outdoor setting in all weather conditions, including temperature extremes, as well as at all times of day and night. Work is often performed in emergency and stressful situations. The individual is exposed to sirens and hazards associated with fighting fires and rendering emergency medical assistance, including infectious substances, smoke noxious odors, fumes, chemicals, liquid chemicals, solvents and oils. The individual occasionally must work near moving mechanical parts and in high, precarious places and is occasionally exposed to wet and/or humid conditions, fumes or airborne particles, toxic or caustic chemicals, radiation, risk of electrical shock and vibration. The noise level in the work environment is usually moderate, except during certain firefighting or EMS activities when noise levels may be loud.

*The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position. The job description does not constitute an employment agreement between the District and employee and is subject to change by the District as the needs of the District and requirements of the job change.*
Deputy Fire Chief Application
SUPPLEMENTAL QUESTIONNAIRE

Please supplement your application packet with responses to the following questions. Your responses should not exceed a total of three typed pages.

1. Please give an overview of your current or most recent position and scope of responsibilities, along with an overview of the organization itself (i.e., population served, annual budget, number of employees, number of stations, annual call volume, etc.)

2. Please explain why you are interested in this position and why you are looking to move on from your current position.

3. Please provide an example of a significant operational improvement in which you played a lead role. How was this change received internally? Externally? What kind of employee training did the change(s) encompass?

4. Please give a brief overview of your experience and involvement in wildland fire suppression.

5. How would your current or most recent supervisor describe you? How would your current or most recent subordinates describe you?

6. Please give a brief overview of your experience in EMS system management, including running an ambulance operation.

7. Please describe any programs you have been involved in that focused on mentoring and personnel development.

8. Please share with us any additional information about yourself that you believe would be helpful in our initial selection process.
APPLICATION INSTRUCTIONS:
Read the job description before completing the application. Answer all questions completely, including any supplemental questionnaire forms. Type or print all answers. Sign this application and all other forms. **Resumes may not be substituted in lieu of the requested information.** Any omission, misstatement, or falsification may be cause for rejection of this application or discharge from the District. Applications must be **received** by the posted deadline, whether submitted in person or by mail or fax. Timber Mesa Fire and Medical District is not responsible for applications that are not received by the posted deadline, are incomplete or are illegible.

GENERAL INFORMATION

Position Applying For:

Name (Last, First, MI):                     Social Security Number :

Mailing Address:

City:              State:              Zip Code:              E-mail Address:

Telephone:              Message Phone:

Do you have a legal right to work in the U.S.?  □ Yes  □ No

All new hires will be required to submit verification of the legal right to work in the United States within three (3) business days beginning with their first day of work. In accordance with the Immigration Reform and Control Act of 1986, we are legally prohibited from employing anyone who cannot provide such verification.

EDUCATION, TRAINING, AND SKILLS

**Proof of Education, Professional Registration(s), License(s), and Certification(s) may be required prior to hire.**

Do you have a High School Diploma or a G.E.D.?  □ Yes  □ No  **If no, please indicate highest grade completed:**

Education Information:

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<th>Name of High School / College / University:</th>
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Professional Registrations, Licenses, and/or Certifications **that relate to this position:** (i.e., Firefighter I/II, EMT, Paramedic, etc.) use back of sheet if necessary)
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<th>Type of Professional Registration, License, and/or Certification:</th>
<th>License Number (if applicable):</th>
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List any specialized training:

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List equipment and/or computer software applications you are proficient in operating:

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**Driver’s License Information:** *(This section will only be considered if applicable to the position for which you apply)*

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Are you a Veteran? ☐ Yes ☐ No Branch of Service: _____________ Date of Discharge: _________________ *(Please attach DD214)*

Begin with your present or most recent employer. List all jobs, paid or volunteer. Provide detail for multiple jobs with single employer. Include any experience prior to ten years ago that relates to the position. Your qualifications will be evaluated on the information provided on this application form and, if applicable, any supplemental questionnaire forms.

PLEASE NOTE: RESUMES MAY NOT BE SUBSTITUTED FOR THE REQUESTED INFORMATION.

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May we contact your present or most current employer? ☐ Yes ☐ No

Total Time Worked: Years: ____________ Months: ____________ Reason for wanting to leave:

**IF NECESSARY, YOU MAY MAKE ADDITIONAL COPIES OF THIS SHEET.**
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Professional References

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To assist with verifying previous work experience and/or education, please list other names you have gone by:

Have you ever been terminated, discharged, or resigned in lieu of termination due to misconduct or unsatisfactory performance or service?

☐ Yes  ☐ No  If yes, please name the employer, explain the circumstances, and date (mo/yr).

Have you ever been convicted of, admitted committing, are awaiting trial, or been placed on probation for any crime (excluding only minor traffic violations not involving any allegation of drug or alcohol impairment)?

• You must answer YES even if the matter was later dismissed, deferred, vacated, expunged or had any other legal action taken that may have removed the matter from court records.

• If you answer YES, you must provide dates of the proceedings, the court where the proceedings occurred, a statement of the accusation against you and the final disposition of the case(s).

Note: Prior criminal history shall not automatically disqualify an individual for employment.

☐ Yes  ☐ No  Explanation: __________________________________________________________

__________________________________________________________________________________

__________________________________________________________________________________

EMPLOYMENT POLICY

It is the policy of Timber Mesa Fire and Medical District to grant equal employment opportunity to all persons in all terms, conditions, and privileges of employment without regard to race, creed, color, sex, religion, national origin, age, marital status, physical/mental disability, sexual orientation or veteran status.

TIMBER MESA FIRE AND MEDICAL DISTRICT IS AN EQUAL OPPORTUNITY EMPLOYER
PLEASE READ THE FOLLOWING STATEMENTS AND CAREFULLY REVIEW YOUR ENTIRE APPLICATION MATERIAL BEFORE SIGNING BELOW.

- By signing this application, I certify that all statements made on this form are true and complete to the best of my knowledge. I understand that, any omission, misstatement, or falsification may be cause for rejection of this application and/or discharge from employment.
- I understand that all documents requested and/or submitted, such as, but not limited to a cover letter, resume, certifications, and reference letters, are a part of the total application packet. Failure to submit all required documents shall cause my application to be eliminated from consideration.
- I also authorize Timber Mesa Fire and Medical District to make all necessary and appropriate investigations allowable by law to verify the information concerning my employment.
- I understand that any offer of employment will be conditional upon the results of a criminal background investigation, social security verification, and a driver's license check (if applicable to the position).
- I understand that any offer of employment will be conditional upon the successful completion of a drug screening test.
- I understand that my employment is at will, that the terms and benefits provided to me do not constitute any contractual relationship between myself and the District, is for no definite period of time and is terminable by myself or the District with or without notice or cause. No oral statements or representations made either before or during employment can change or modify this non-contractual and at-will relationship.
- I understand that in consideration for my employment, I agree to comply with all federal, state and local laws, as well as District policies, procedures, rules/regulations and guidelines, which may be changed from time to time.
- If employed, I authorize the District to deduct from my earnings amounts sufficient for my payments to cover any financial liability which I may incur during my employment. This may include, but not be limited to, damage to or loss of District property, group insurance premiums, tuition reimbursement, and lost tools/equipment/supplies.
- I understand that this application will remain active only for the job opening for which I have applied and will become inactive upon completion of the associated hiring process.
- I understand that it is my responsibility to keep the District advised of any changes of address and/or phone number. I have read the above, understand its content and meaning, and agree to all of its provisions.

Applicant's Name: ____________________________________________

Applicant's Signature: ______________________________

Date: ______________________________
Applicant Information Release Waiver

I voluntarily and knowingly authorize, for employment purposes only, any present or past employer or supervisor, university or institution of learning, administrator, law enforcement agency, state agency, federal agency, credit bureau, private business, military branch or the National Personnel Records Center, the Bureau of Criminal Apprehension, personal reference, and/or other persons or organizations, to give record of information they may have concerning my criminal history, motor vehicle history, earnings history and employment records, general reputation, character, and any other information requested to Timber Mesa Fire and Medical District and/or its agents or representatives. I understand that, if hired, my consent will apply throughout my employment with the District.

Applicant Name: ___________________________________________

Applicant Signature: ________________________________________

Date: __________________

Witness Name: ___________________________________________

Witness Signature: _________________________________________

Date: __________________