

2016 ARIZONA FIRE SERVICE LEADERSHIP CONFERENCE

ARIZONA FIRE CHIEFS ASSN
PROGRAM:
JULY 12-14, 2016

AFDA/AFCA JOINT EXPO:
NOON, JULY 14 TO
1:00PM, JULY 16, 2016

**AFDA PROGRAM:
JULY 14-16, 2016**

**NOTE:
THIS BROCHURE IS FOR THE
AFDA PROGRAM
REGISTRATION ONLY.**

THERE IS A SEPARATE REGISTRATION FOR
THE AFCA PROGRAM.

**RENAISSANCE PHOENIX
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GENERAL CONFERENCE INFORMATION

- One registration form per person - Please reproduce registration form as needed
- Your cancelled check is your confirmation
- Final class schedule will be provided when you check-in at the conference
- Pre-Registration Deadline:
July 8, 2016

Cancellation Policy: \$25 cancellation fee for written cancellation received before July 7, 2016. Refunds will not be given after July 7, 2016 unless attendee can prove operational or hardship reason.



STATUTORY TRAINING CLASSES

All newly elected fire board members and fire chiefs are required to have 6 hours of education within one year of election/hire in the following four areas:

1. Governance
2. Ethics & Fiduciary Responsibilities
3. Open Meeting Laws (OML)
4. Finance

These classes are not being offered this conference but are still available as correspondence courses.

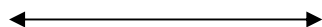


SCHOLARSHIP PROGRAM

Districts with an annual budget of less than \$100,000 are eligible to receive their conference registration fee waived depending on the number of requests received.

To apply for this scholarship, elected or District Officials should submit a written request on district letterhead signed by the Board Chairperson or Fire Chief.

Requests should be sent by July 1, 2016 to:
AFDA Office
7225 W. Oakland St., Chandler, AZ 85226
Fax: 480-858-1802
info@azfiredistricts.org



QUESTIONS?

Contact Robin Hirth, AFDA Administrator
Local: 480-496-4331, Fax: 480-858-1802
Toll-Free: 1-888-511-AFDA,
info@azfiredistricts.org

AFDA PROGRAM SCHEDULE AT A GLANCE

▶ THURSDAY, JULY 14, 2016

12:00 p.m. –5:30 p.m.	AFDA/AFCA Expo Open
12:00 p.m. –3:00 p.m.	AFDA Registration/Attendee Check In
3:30 p.m. –3:45 p.m.	Conference Opening
3:45 p.m. –5:00 p.m.	General Membership Meeting - All Members Are Welcome and Encouraged to Attend
5:00 p.m.	AFDA/AFCA No Host Reception
6:30 p.m. –9:00 p.m.	Inaugural AFDA Bowling Tournament Main Event Entertainment—10315 W. McDowell Rd., Avondale See page 7 for more details

▶ FRIDAY, JULY 15, 2016

7:00 a.m. –4:00 p.m.	Registration/Continental Breakfast/Visit Expo
7:00 a.m. –5:30 p.m.	AFDA/AFCA Expo Open
8:00 a.m. –9:30 a.m.	JOINT KEYNOTE SPEAKER WITH AFCA Step Up & Lead
9:30 a.m. –10:00 a.m.	Refreshment Break / Visit Expo
10:00 a.m. –11:30 a.m.	CONCURRENT SESSIONS 1. Health Care Cost Reduction 2. Planning to Stay Afloat: Financial Forecasting & Strategies 3. Preventing Member Derailment and Embarrassment in the Fire Service
11:30 a.m. –1:00 p.m.	Buffet Lunch / Visit Expo
1:00 p.m. –2:30 p.m.	CONCURRENT SESSIONS 1. Harassment: Is It Unlawful? 2. Legislative Update 3. "Where the Hell is My Cheese?" Understanding NAV Limitations & Impacts
2:30 p.m. –3:00 p.m.	Refreshment Break / Visit Expo
3:00 p.m. –4:30 p.m.	CONCURRENT SESSIONS 1. Insurance: You Can't Live With It, You Can't Live Without It! 2. Legal Roundtable 3. Providing Fire-Based Urgent Medical Services with a Nurse Practitioner
4:30 p.m. –5:30 p.m.	AFDA/AFCA No Host Reception

▶ SATURDAY, JULY 16, 2016

7:00 a.m. –1:00 p.m.	Registration/Continental Breakfast/Visit Expo
7:00 a.m. –1:00 p.m.	AFDA/AFCA Expo Open
8:00 a.m. –9:30 a.m.	KEYNOTE Emotional Intelligence in the Fire Service
9:30 a.m. –10:00 a.m.	Refreshment Break / Visit Expo
10:00 a.m. –11:30 a.m.	CONCURRENT SESSIONS 1. Career Districts Roundtable 2. Diversity & Inclusion: Beyond the Checkbox 3. Public Safety Personnel Retirement System Update
11:30 a.m. –1:00 p.m.	Buffet Lunch / Visit Expo
1:00 p.m. –2:30 p.m.	CONCURRENT SESSIONS 1. EMS Roundtable 2. Fire Service Ethics 3. Volunteer Recruitment & Retention
2:30 p.m. –3:00 p.m.	Refreshment Break
3:00 p.m. –4:30 p.m.	CONCURRENT SESSIONS 1. Administrative Professionals Roundtable 2. Big Incident in a Little Town: Colorado City Flood 3. Combination & Volunteer Districts Roundtable

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The Renaissance Glendale Hotel & Spa offers:

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CONFERENCE ROOM RESERVATION DEADLINE:

THIS ROOM BLOCK IS BOOKED UNDER AZ FIRE CHIEFS ASSN.

June 19, 2016

After which all rooms under the room block will be released and you may have to pay a higher room rate. Room block usually fills early – make your reservation today!

Single/Double
\$99.00 per night

Corner King Suite
\$149 per night

AFCA Room Rates Include:

- ◆ Guest room internet
- ◆ \$5 per car per day valet parking
- ◆ Complimentary west side parking (first come, first serve)

For reservations call 623-937-3700 / 1-800-468-3571

Ask for group rate for the **ARIZONA FIRE SERVICE LEADERSHIP CONFERENCE**

AFDA PROGRAM SCHEDULE

Thursday, July 14, 2016

12:00 p.m. –5:30 p.m.
12:00 p.m. –3:00 p.m.
3:30 p.m. –3:45 p.m.
3:45 p.m. –5:00 p.m.
5:00 p.m.
6:30 p.m. –9:00 p.m.

AFDA/AFCA Expo Open
AFDA Registration/Attendee Check In
Conference Opening
General Membership Meeting - All Members Are Welcome and Encouraged to Attend
AFDA/AFCA No Host Reception
Inaugural AFDA Bowling Tournament
@ Main Event Entertainment, 10315 W. McDowell Rd. Avondale, AZ 85392 (Just 15 minutes south of the conference)
Cost is \$60 per person—open to spouses/guest of attendees also.
Come join us for a cool night of Bowling, Food, Drinks and Fun! Your entry fee gets you into a 2 game bowling tournament. It also includes a Barbecue buffet, wristband for the gravity ropes obstacle course, billiards/shuffleboard and lazer tag, a \$10 fun card for the arcade games and bowling shoe rental. Pick your team of four or we can match you up, register fast as the event is limited to the first 75 people. See page 7 for more details.

Friday, July 15, 2016

7:00 a.m. –4:00 p.m.

Attendee Check In & Registration//Continental Breakfast/Visit Expo

8:00 a.m. – 9:30 a.m.

JOINT KEYNOTE SPEAKER WITH AFCA Step Up & Lead

Speaker: Deputy Chief Frank Viscuso

Every organization's culture is either created by design or default. Creating a culture of exceptional service does not happen by accident. This seminar begins with a discussion on the highest rated emergency service leadership traits. Chief Viscuso will also cover the necessary leadership skills that are needed in order to motivate teams and maintain discipline within your organization. Topics will include; mentoring and succession planning, critiquing others, delegating, preventing freelancing, technical report writing, taking on administrative tasks, dealing with insubordination, conducting a post incident analysis, building morale, and leading an organization through change. Chief Viscuso will also introduce proven theories, methods and techniques that can help you and your organization provide exceptional customer service and make a great impression on the people you come in contact with on a daily basis.

9:30 a.m. –10:00 a.m.

Refreshment Break / Visit Expo

10:00 a.m. –11:30 a.m.

CONCURRENT SESSIONS Health Care Cost Reduction

Speakers: Erin Collins, President; ECA, Inc., Jaime Schulenberg, Sr. Account Mgr. ECA, Inc.,

All employers, public & private, struggle with keeping the cost of employee Medical and other benefits both competitive and affordable. This class overviews both traditional and non-traditional options for fire districts seeking to gain a greater degree of control in this highly volatile area.

Planning to Stay Afloat; Financial Forecasting and Strategies

Speakers: Patrick Moore, Northern Arizona Consolidated Fire District & Mary Dalton, North County Fire & Medical District

Today's challenging economic environment requires fire district leaders to focus on ensuring a sustainable long-term financial plan in order to assure continued fire and EMS service delivery. This seminar will focus on developing long-term financial forecasts and an accompanying financial strategy to ride out the remainder of the property value correction and plan for the recovery.

Preventing Member Derailment and Embarrassment in the Fire Service

Speaker: Candice McDonald, Firefighter/EMS Officer, Cumberland Valley Volunteer Firemen's Association

Just as departments prepare for emergencies, there is a need to train to prevent and manage unexpected threats to reputation. The focus of this course is on research-based strategies for safeguarding the firehouse against members' damaging behaviors while protecting the integrity of the fire service. Among topics covered are social media, theft, discrimination, and poor behavior.

11:30 a.m. –1:00 p.m.

Buffet Lunch

1:00 p.m. –2:30 p.m.

CONCURRENT SESSIONS Harassment; Is It Unlawful?

Speakers: Brenda Tranchina SPHR & Bill Whittington Esq.

Beyond a review of the basic laws on harassment/discrimination, this session will dissect case studies to identify when harassment is truly unlawful, and when it may not be' this will be intertwined with a discussion of how to address the situation either way.

Legislative Update

Speaker: John Flynn, AFDA Executive Director & Lobbyist

The 52nd Arizona Legislature – 2nd Regular Session adjourned this spring with lawmakers addressing a multitude of issues which will directly and indirectly impact fire districts. This session will provide an overview of AFDA's legislative efforts, a review of new statutory requirements and an outlook for future efforts at the legislature.

"Where the Hell is My Cheese?" – Understanding NAV Limitations and Impacts

Speakers: Dave Tharp – Assist. Chief of Administration & Scott Bliss – Assist. Chief of Planning/ Logistics: Central Arizona Fire & Medical Authority

Presentation of information to better understand Property Classifications, County Assessor processes, limitations imposed by Proposition 117 and impacts to future budgeting/ forecasting.

2:30 p.m. –3:00 p.m.

Refreshment Break / Visit Expo

3:00 p.m. –4:30 p.m.

CONCURRENT SESSIONS Insurance: You can't live with it, You can't live without it!

Speaker: Wyatt Wong, President & Regional Director, VFIS of Arizona

Have you ever wondered, "Am I covered?" Then you get the response "probably..." then "maybe not..." In this interactive session we will look at current trends in fire district liability, then discover some of the inventive ways insurance companies either create or reduce coverage. Then, given those limitations, we will work through an exercise to establish the best way to use risk management principals to find a solution.

Legal Roundtable

Speaker: Bill Whittington Esq.

Back by popular demand, Bill hosts the always informative Q & A format covering the hot legal topics that YOU want to discuss.

Providing Fire-Based Urgent Medical Services with a Nurse Practitioner

Speakers: Katie Sayre, MAOM BSN RN, Division Chief, Green Valley Fire District & Dan Modrzejewski, MS BS CEP, Battalion Chief, Green Valley Fire District

Presenting our Fire Based Urgent Medical Services Program using our own Nurse Practitioners to work with crews to treat patients who call 911 or our NP Hotline for non-emergent medical problems. We will talk about why we set up this type of program, typical patient profiles, outcomes, a case study and lessons learned in order to encourage other departments to embrace innovative approaches to Mobile Integrated Health.

4:30 p.m.

AFDA/AFCA No Host Reception

Saturday, July 16, 2016

7:00 a.m. –1:00 p.m.

Attendee Check In & Registration/Continental Breakfast

7:00 a.m. –1:00 p.m.

AFDA/AFCA Expo Open

8:00 a.m. –9:30 a.m.

KEYNOTE

Emotional Intelligence in the Fire Service

Speaker: Brandy Ferrer, President/CEO, Pathfinder Strategies

Emotional Intelligence is a highly valued leadership quality because it's the foundation of effective communication and trusting relationships. In this session we'll explore what emotional intelligence is, why it's important in the Fire Service and strategies to boost your emotional quotient. Participants will gain practical tools to improve communication, foster trust and strengthen relationships.

9:30 a.m. –10:00 a.m.

Refreshment Break / Visit Expo

10:00 a.m. –11:30 a.m.

CONCURRENT SESSIONS

Career Districts Roundtable

Speakers Scott Freitag, AFDA Career District Section Director

Open discussion of any issues that concern career fire districts.

Diversity & Inclusion: Beyond the Checkbox

Speaker: Brandy Ferrer, President/CEO, Pathfinder Strategies

Diversity and Inclusion-Beyond the Checkbox is a thoughtful look at the evolution of diversity and inclusion in the workplace and the impact on Fire Services. This workshop includes strategies for leveraging the different approaches, perspectives and philosophies that exist in a diverse environment to advance the organization.

Public Safety Personnel Retirement System Update

Speaker: Jared Smout, PSPRS Administrator

An outlook of what fire district PSPRS employers can expect subsequent to the Prop 124 voting at the May 17 special election; employer requirements for PSPRS administration; and general PSPRS financial outlook.

11:30 a.m. –1:00 p.m.

Buffer Lunch / Visit Expo

1:00 p.m. –2:30 p.m.

CONCURRENT SESSIONS

EMS Roundtable

Speaker: Rebecca Haro, EMS Coordinator, North County Fire & Medical District/AFDA EMS Section Director

An update for membership as to the latest in EMS trends, legislation, and any other topics that impact AZ EMS providers.

Fire Service Ethics

Speaker: Jim Morgan, Fire Chief, Pinetop Fire District

This class will briefly discuss the epidemic of poor choices made by fire service members including elected officials; value of implementing Ethics program, Pillars of character, and finally some case examples.

Volunteer Recruitment and Retention

Speaker: Chief Joseph M. DeWolf, Sonoita-Elgin Fire District

Developing a solid Recruitment and Retention Program requires strong efforts by committing time, resources, marketing, ownership, and teamwork.

2:30 p.m. –3:00 p.m.

Refreshment Break

3:00 p.m. –4:30 p.m.

CONCURRENT SESSIONS

Administrative Roundtable

Speaker: Debbie Spingola, Finance Mgr., Central Arizona Fire & Medical Authority

Open discussion of any issues that concern admin professionals in fire districts.

Big Incident in a Little Town: Colorado City Flood

Speaker: Kevin J. Barlow, Fire Chief, Colorado City Fire District

This session will provide an overview of the southern Utah/northern Arizona flash-flooding that claimed 21 lives in September of 2015—13 of them in the communities of Hildale and Colorado City. Topics touched on will include preparation, response, incident management, logistics and recovery. Learn how a coordinated multi-state response of over 100 agencies and thousands of volunteers came to the rescue of a small town.

Combination & Volunteer Districts Roundtable

Speakers: Chief Ted Martin, Mohave Valley Fire District & Chief Joseph M. DeWolf, Sonoita-Elgin Fire District

Open discussion of any issues that concern combination & volunteer departments.

4:30 p.m.

Conference Close

AFDA Conference Program Attendee Registration Form

THIS IS FOR THE AFDA SCHEDULE ONLY AND DOES NOT INCLUDE ANY AFCA EDUCATIONAL SESSION FROM JULY 12—15, 2016

AFDA Registration Deadline: Forms & payment must be received by July 8, 2016 to be pre-registered.

We can accept a limited number of on-site registrations. Returned checks will be assessed a \$25 processing fee. Cancellation Policy: \$25 cancellation fee for written notice given by July 7. Refunds will not be given after July 7 unless attendee can prove operational or hardship reason.

Please print or type REQUIRED* information. Submit a separate registration form for each registrant.

Name*: _____ District*: _____

Select Appropriate: ☐ Board Member ☐ Fire Chief ☐ Administration ☐ Operations

Phone*: _____ Email*: _____

CLASS SIGN-UP

For each session time, please rank your class choices 1 - 3. In the event your first choice is full, you will be assigned your second choice

FRIDAY, JULY 15, 2016

10:00-11:30 a.m.

Health Care Cost Reduction

Planning to Stay Afloat: Financial Forecasting

Preventing Member Derailment

1:00-2:30 p.m.

Harassment: Is It Unlawful

Legislative Update

"Where the Hell is My Cheese?"

3:00-4:30 p.m.

Insurance: You Can't Live With It

Legal Roundtable

Providing Fire-Based Urgent Medical Services

SATURDAY, JULY 16, 2016

10:00-11:30 a.m.

Career Districts Roundtable

Diversity & Inclusion: Beyond the Checkbox

PSPRS Update

1:00-2:30 p.m.

EMS Roundtable

Fire Service Ethics

Volunteer Recruitment & Retention

3:00-4:30 p.m.

Administrative Professionals Roundtable

Big Incident in a Little Town: Colorado City Flood

Combination & Volunteer Districts Roundtable

PAYMENT INFORMATION

FULL CONFERENCE REGISTRATION—\$155

Includes class registration and all AFDA food & beverage functions Thursday-Saturday.

\$ _____

ONE DAY REGISTRATION—\$120 per day

Includes class registration and AFDA food & beverage functions for the selected day only.

\$ _____

Please check which day you are attending: ☐ FRIDAY ONLY ☐ SATURDAY ONLY

Bringing family members? You can purchase extra buffet lunch tickets.

EXTRA BUFFET LUNCH TICKET-FRIDAY

_____ X \$30 \$ _____

EXTRA BUFFET LUNCH TICKET-SATURDAY

_____ X \$30 \$ _____

Inaugural AFDA Bowling Tournament w/Dinner-July 14, 6:30-9:00 pm

_____ X \$60 \$ _____

Off site at Main Event Entertainment, 10315 W. McDowell, Avondale

TOTAL DUE: \$ _____

CHECK # _____

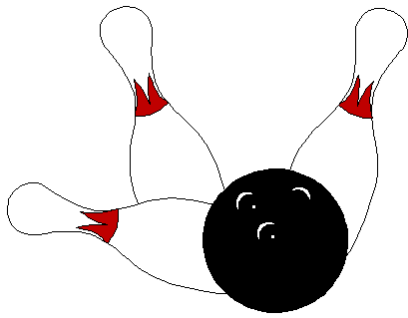
3 WAYS TO REGISTER:

Check: Mail Registration Form(s) to AFDA, 7225 W. Oakland St. #1, Chandler, AZ 85226-2433

Online: Register through the Online Store on the website *(please call 1-888-511-2332 if you have trouble)*

Credit Card: Fax to 480-858-1802 *(if you are paying for multiple attendees on one card, you only need to write number on one form)*

Visa/MC/Amex # _____ / _____ / _____ Exp: _____ Name on card: _____



Inaugural AFDA Bowling Tournament w/Dinner

Thursday, July 14, 6:30-9:00 pm

Off site at Main Event Entertainment, 10315 W. McDowell, Avondale

As in the past, this is a fundraiser to raise funds for scholarships to distribute to districts that need assistance in attending the education conferences. Sponsorship opportunities will continue as we have done with the golf tournaments, contact Wiatt for sponsorship levels. In addition, we have a limited number of lane sponsors, you'll have the chance to play with a group of bowlers and have your logo displayed on the lane scoreboards all while supporting the association. We will still have our raffle and awards at the end of the night so if you can bring a raffle prize we will recognize your organization during the raffle and awards ceremonies. For more information contact Wiatt Wong 877-275-8347.

THIS EVENT IS OPEN TO ATTENDEES AND GUESTS!

Corporate Member Vendors/Exhibitors

**If you are interested in exhibiting at this
conference, those arrangements are all being
handled through the
Arizona Fire Chiefs Association.**

**Contact
Candy Staub
expo@azfirechiefs.org
928-951-0528**

**Or for more information you can visit
www.azfirechiefs.org**

Thank you!